**The following is my use case documentation of a system for communicating within an organization’s network.**

Use case name Send a message in new company messenger app

Related Requirements A.1.

Goal in Context User can send message to coworkers using app

Preconditions User must be an employee

Successful End Condition User can send and receive messages

Failed End Condition User cannot send or receive messages

Primary Actors Employee

Secondary Actor Author Credentials Database

Trigger Employee initiates app session

**Main flow Step Action**

1. User is an employee and has set up app with credentials
2. User initiates session with app
3. User selects a button to create file, communicate, connect to database, or to get help
4. Selection made determines the rest of flow
   * + - 1. Communicate enables the user to send or receive messages
         2. File creates, saves, opens, and/or closes a file
         3. Database allows the user to connect to the database or run queries
         4. Help allows the user to get information and debug the system if an issue arises
5. A pop up window appears to notify the user that he or

She has successfully completed a task in the app

**Extensions** 6 The system does not allow access to or create files,

send or receive messages, access the database, or

access help

7 Call the help desk